

Civil Rights Notice to the Public

The Massachusetts Department of Transportation (MassDOT) and the Pioneer Valley Metropolitan Planning Organization (PVMPO) comply with Title VI of the Civil Rights Act of 1964, which prohibits discrimination on the basis of race, color, or national origin (including limited English proficiency). Related federal and state nondiscrimination laws prohibit discrimination on the basis of age, sex, disability, and additional protected characteristics. MassDOT and the MBTA are committed to nondiscrimination in all activities.

Individuals who believe they have been discriminated against may file a complaint with MassDOT at:

MassDOT Title VI Specialists

Office of Diversity and Civil Rights – Title VI Unit

10 Park Plaza, Suite 3800

Boston, MA 02116

Phone: (857) 368-8580 or 7-1-1 for Relay Service

Email: MassDOT.CivilRights@state.ma.us or MBTAcivilrights@mbta.com

Pioneer Valley Metropolitan Planning Organization

MPO Title VI Specialist

60 Congress Street

Springfield, MA 01104

Phone 413-781-6045 TTD/TTY (413-781-7168)

E-mail: gmroux@pvpc.org

Complaints may also be filed directly with the United States Department of Transportation at:

U.S. Department of Transportation

Office of Civil Rights

1200 New Jersey Avenue, SE

Washington, DC 20590

Website: civilrights.justice.gov/

Federal Transit Administration

U.S. Department of Transportation

Office of Civil Rights

Attention: Complaint Team East Building, 5th Floor—TCR 1200 New Jersey Avenue, SE Washington, DC 20590

[FTA online complaint form](#)

For additional information, language service requests, or reasonable accommodations visit mass.gov/nondiscrimination-in-transportation-program

Translation

English: Discrimination is prohibited at MassDOT/MBTA. If you believe discrimination has occurred you have the right to file a complaint. For translations of this notice visit mass.gov/service-details/title-vi-rights-and-protections