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The Pioneer Valley Metropolitan Planning Organization (PVMPO) and the Massachusetts Department of Transportation (MassDOT) comply with Title VI of the Civil Rights Act of 1964, which prohibits discrimination on the basis of race, color, or national origin (including limited English proficiency). Related federal and state nondiscrimination laws prohibit discrimination on the basis of age, sex, disability, and additional protected characteristics.

Individuals who believe they have been discriminated against may file a complaint with the following:

Pioneer Valley Metropolitan Planning  
Organization  
MPO Title VI Specialist  
60 Congress Street  
Springfield, MA 01104  
Phone 413-781-6045 TTD/TTY (413-781-7168)  
E-mail: [gmroux@pvpc.org](mailto:gmroux@pvpc.org)  
U.S. Department of Transportation  
Office of Civil Rights  
1200 New Jersey Avenue, SE  
Washington, DC 20590  
Website: [civilrights.justice.gov/](http://civilrights.justice.gov/)

MassDOT Title VI Specialists  
Office of Diversity and Civil Rights – Title VI  
Unit  
10 Park Plaza, Suite 3800  
Boston, MA 02116  
Phone: (857) 368-8580 or 7-1-1 for Relay Service  
Email: [MassDOT.CivilRights@state.ma.us](mailto:MassDOT.CivilRights@state.ma.us)  
Federal Transit Administration  
Office of Civil Rights  
Attention: Complaint Team East Building, 5th  
Floor—TCR 1200 New Jersey Avenue, SE  
Washington, DC 20590  
[FTA online complaint form](#)

The PVMPO also complies with the Massachusetts Public Accommodation Law, M.G.L. c 272 §§ 92a, 98, 98a, prohibiting making any distinction, discrimination, or restriction in admission to or treatment in a place of public accommodation based on race, color, religious creed, national origin, sex, sexual orientation, disability, or ancestry. Likewise, the PVMPO complies with the Governor's Executive Order 526, section 4 requiring all programs, activities, and services provided, performed, licensed, chartered, funded, regulated, or contracted for by the state shall be conducted without unlawful discrimination based on race, color, age, gender, ethnicity, sexual orientation, gender identity or expression, religion, creed, ancestry, national origin, disability, veteran's status (including Vietnam-era veterans), or background.

English: If this information is needed in another language, please contact the PVPC Title VI Specialist at 413-781-6045.

Portuguese: Caso esta informação seja necessária em outro idioma, favor contar o Especialista em Título VI do PVPC pelo telefone 413-781-6045.

Spanish: Si necesita esta información en otro idioma, por favor contacte al especialista de PVPC del Título VI al 413-781-6045.

Chinese Simplified: (mainland & Singapore): 如果需要使用其它语言了解信息，请联系马萨诸塞州交通部 (PVPC) 《民权法案》第六章专员，电话413-781-6045。

Chinese Traditional: (Hong Kong & Taiwan): 如果需要使用其它语言了解信息，請聯繫馬薩諸塞州交通部 (PVPC) 《民權法案》第六章專員，電話413-781-6045。

Russian: Если Вам необходима данная информация на любом другом языке, пожалуйста, свяжитесь со специалистом по Титулу VI Департамента Транспорта штата Массачусетс (PVPC) по тел:413-781-6045.

Haitian Creole: Si yon moun vle genyen enfòmasyon sa yo nan yon lòt lang, tanpri kontakte Espesyalis PVPC Title VI la nan nimewo 413-781-6045.

Vietnamese: Nếu quý vị cần thông tin này bằng tiếng khác, vui lòng liên hệ Chuyên viên Luật VI của PVPC theo số điện thoại 413-781-6045.

French: Si vous avez besoin d'obtenir une copie de la présente dans une autre langue, veuillez contacter le spécialiste du Titre VI de PVPC en composant le 413-781-6045.

Italian: Se ha bisogno di ricevere queste informazioni in un'altra lingua si prega di contattare lo Specialista PVPC del Titolo VI al numero 413-781-6045.

Khmer: របស់វី ៩ ៩ ើរើបណក-អករការបករបតតមាើ៩៩:

សមទាកទកអកើកើសើើ ពំ ក៩៩ របស់PVPC តាមរយៈើ លខ៩ រស៩ ៩413-781-6045

